

Avoid false starts

Start-up new instruments with confidence

Start-up package for all new device purchase

Includes:

- 12 months additional warranty (2 years in total)
- Commissioning or device integrity check according to Endress+Hauser SOP
- On-site support for warranty related issues within 24 months period from delivery
- Extended warranty certificate

Your benefits:

- Cost-effective use of expertise and resources
- Confirmation of optimal device setup by our skilled service engineers



Peace of mind

Ensure that your devices are protected with an additional 12 months warranty that includes 24 months of on-site support for warranty related issues



With demands on your engineering and maintenance personnel higher than ever, relying on Endress+Hauser service engineers makes sense. We are experts in delivering a thorough job in the minimum time.

You are in safe hands Extended warranty is provided from the moment you receive your device so you can rest easy knowing your product is protected. As part of the start-up package, you can also have your device commissioned by a qualified Endress+Hauser engineer at no additional cost.

In case of urgencies, we quickly confirm your warranty conditions and document device issues in sake of traceability.

What you need to know

- Our start-up package must be selected at the time of placing your order for new Endress+Hauser devices.
- Start-up package will be invoiced together with the new device sale and is partly similar payment conditions.
- If an engineer is dispatched to your site within the first 6 months and the issue is deemed to be unrelated to the warranty, the visit will be classified as a standard reactive visit and charged as such.
- When commissioning the new device is required, it is your responsibility to supply us with a commissioning date so that the visit can be planned in advance. The visit is only available during normal working hours.

To meet your quality, safety or environmental demands, the start-up package can be combined with other Endress+Hauser services such as instrument calibration or functional proof testing.

www.id.endress.com

Jakarta

Multika Building, 3rd Floor
Jl. Mampang Prapatan Raya no. 71-73
Jakarta Selatan, 12790
Indonesia
Tel.: +62 21 797 5083
Fax: +62 21 797 5089
info@id.endress.com
www.id.endress.com

Medan

Uniplaza Unit S02 - 04
Jl. Let. Jend. M.T. Haryono No. A-1
Medan, 20231 Sumatera Utara
Indonesia
Tel.: +62 61 453 2311
Tel.: +62 61 453 2488
Fax: +62 61 453 2492
mdn.sales@id.endress.com

Surabaya

Wisma Sier, 4th Floor
Jl. Rungkut Industri
Surabaya, 60293 Jawa Timur
Indonesia
Tel.: +62 31 843 9581
Tel.: +62 31 843 9981
Fax: +62 31 8438500
sby.sales@id.endress.com

Pekanbaru

Palembang

Balikpapan

Endress+Hauser 

People for Process Automation